Data Protection Privacy Statement - Applications for services administered and/or provided by Bedford Borough Council.

In order to deliver services to the citizens and communities in Bedford Borough, it is necessary for the Council to collect, gather and process personal data about residents, staff and other individuals. Bedford Borough Council is committed to protecting your personal data when you use its services and/or correspond with it.

The Council has registered as a Data Controller with the Information Commissioner's Office. This registration can be viewed on the ICO website (opens in a new window) Registration Number Z5916725.

As a Data Controller, the Council sets out the purposes and methods for processing information and ensures safeguards over any personal and special category information it processes.

The sections below explain the arrangements we have in place to protect the information entrusted to the Council.

In relation to Applications for services administered and/or provided by Bedford Borough Council. Bedford Borough Council will process your personal data for the following processing purposes:

Assessing entitlement for disabled persons' parking permits (Blue Badges).

It is processing this personal data by virtue of the following Lawful Basis:

Compliance with a legal obligation and performance of a task carried out in the public interest.

Personal data provided for Applications for services administered and/or provided by Bedford Borough Council may be shared with, or obtained from the following organisations (in addition to any other disclosure required by a Court of Law or in response to a valid request by, normally, a law enforcement agency:

- **Companies or other organisations appointed to carry out services on behalf of the Council in connection with Blue Badges (for example, software providers, permit production and mailing, mobility assessment services);**
- **Other local authorities.**
- **Government departments**
- **Applicants' medical practitioners**

The processing of your personal data will be restricted in time to:

Six years

Your personal data will be held by/for the Council within the UK or the EU.

The information you have provided is a statutory or contractual requirement: this is something we have to do. Please see details below, including any consequences if we do not receive the information:

The provision of personal data is a statutory requirement to determine eligibility. If the information is not received the Council will be unable to determining eligibility for a Blue Badge.

We have a range of measures to protect the personal data you provide. These include: cyber security; physical security of the Council's buildings and training on Data Protection for staff.

Bedford Borough Council is the Data Controller processing your information, who can be contacted as follows:

Information Governance
Bedford Borough Council
Borough Hall
Cauldwell Street
Bedford MK42 9AP
Email: dpo@bedford.gov.uk
Telephone: 01234 267422

If you wish to enquire about your rights as a data subject, whether you wish to request a copy of your own information that Bedford Borough Council holds, request for data portability; rectification or erasure of your data for any reason or objection to any processing, please contact the Council's GDPR Data Protection Officer email: dpo@bedford.gov.uk or send to the above address.

Alternatively if you are unhappy in the way Bedford Borough Council has handled the processing of your information in any way, you have the right to contact the UK's Supervisory Authority: The Information Commissioner's Office who can be contacted:

By webform: https://ico.org.uk/global/contact-us/email/
By email: casework@ico.org.uk   or,
By telephone: 0303 123 1113

Changes to this Notice

We keep this Privacy Notice under regular review and we will place any updates on its Internet site. This Notice was last updated in Nov 2018.