



RADAR KEY APPLICATION NOTES **(Royal Association for Disability & Rehabilitation)**

Radar is a national support organisation for disabled people. It sells keys to **disabled people only** to enable them to use public conveniences and other amenities which have been fitted with a RADAR lock.

Applicants must complete a RADAR Application Form, which is held at the Customer Service Centre, Horne Lane, Bedford.

There is **no** requirement to prove details of disability. Parents and carers can apply on behalf of disabled children. Husbands and wives can apply on behalf of each other. Residents of 'care homes' and those considered to have a mental illness can also qualify. The keys are given on **trust** that the applicant considers himself / herself or the person they are applying on behalf of to be disabled. The above is the adopted policy by RADAR.

For each new application there will be a cost of £2.50.

If a replacement key is required the applicant will have to purchase a new key for the cost of £6.00. Please note Bedford Borough Council does not accept cheques.

A record of keys issued will be maintained by the staff at the Customer Service Centre and the Environmental Services Team.

BEDFORD PUBLIC CONVENIENCES WITH DISABLED ACCESS

| Location | Opening times | |
|--|--|-------------------------------------|
| Allhallows, Greenhill Street | Monday – Saturday 8am – 5.45pm | Sunday 8am – 5pm |
| St Pauls & Mayes Yard, St Pauls Square | Monday – Saturday 8am – 5.15pm | Sunday CLOSED |
| Bedford Library, Harpur Square | Monday-Wednesday & Friday: 9am – 6pm Thursday: 9am – 1pm Saturday: 9am – 5pm | Sunday CLOSED |
| Customer Service Centre, Horne Lane | Monday – Thursday: 8.45am - 5pm Friday: 8.45am – 4.45pm Saturday: 9am – 1pm | Sunday CLOSED |
| Higgins Art Gallery, Castle Lane | Tuesday – Saturday 11am – 5pm | Sunday & Bank Holidays 2pm – 5pm |
| Borough Hall, Cauldwell Street | Monday – Thursday: 8am – 5.30pm Friday: 8am – 5pm | Saturday & Sunday CLOSED |
| Russell Park Kiosk, The Embankment | Monday – Sunday: 8am – 7.30pm (1 st May – 30 th Sept) Monday – Sunday: 8am – 6pm (1 st Oct – 30 th April) | |
| Lurke Street Car Park, Lurke Street | Monday – Sunday: 7am – 6.30pm | |
| Changing areas for disabled users: Riverside Multistory car park, River Street | Monday – Saturday 8am – 5.30pm | Sunday CLOSED |