A Guide to Organising Safe Events

2015
## Index

<table>
<thead>
<tr>
<th>Contents</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Introduction</td>
<td>3</td>
</tr>
<tr>
<td>2. Responsibility</td>
<td>3</td>
</tr>
<tr>
<td>3. Getting Started</td>
<td>3</td>
</tr>
<tr>
<td>4. Applying for Permission to hold an Event</td>
<td>4</td>
</tr>
<tr>
<td>4.1 Event Advisory Group (EAG)</td>
<td>4</td>
</tr>
<tr>
<td>4.2 Licences</td>
<td>5</td>
</tr>
<tr>
<td>5. Planning and Organising for Safety</td>
<td>5</td>
</tr>
<tr>
<td>5.1 Organisation</td>
<td>5</td>
</tr>
<tr>
<td>5.2 Organising Committee</td>
<td>6</td>
</tr>
<tr>
<td>5.3 Event Manager</td>
<td>6</td>
</tr>
<tr>
<td>5.4 Safety Officer</td>
<td>6</td>
</tr>
<tr>
<td>6. Who to Contact</td>
<td>8</td>
</tr>
<tr>
<td>6.1 Bedford Borough Council (Local Authority)</td>
<td>8</td>
</tr>
<tr>
<td>6.2 Fire &amp; Rescue Service</td>
<td>8</td>
</tr>
<tr>
<td>6.3 First Aid</td>
<td>8</td>
</tr>
<tr>
<td>6.4 Police</td>
<td>8</td>
</tr>
<tr>
<td>7. Insurance</td>
<td>9</td>
</tr>
<tr>
<td>7.1 Public Liability Insurance</td>
<td>9</td>
</tr>
<tr>
<td>7.2 Contractor’s Insurance</td>
<td>9</td>
</tr>
<tr>
<td>7.3 Insurance Claims</td>
<td>9</td>
</tr>
<tr>
<td>8. Risk Assessment</td>
<td>9</td>
</tr>
<tr>
<td>9. First Aid</td>
<td>10</td>
</tr>
<tr>
<td>10. Stewards and Security</td>
<td>10</td>
</tr>
<tr>
<td>11. Road Closures and Traffic Management</td>
<td>11</td>
</tr>
<tr>
<td>12. Emergency Planning</td>
<td>11</td>
</tr>
<tr>
<td>13. Site Preparation and Facilities</td>
<td>12</td>
</tr>
<tr>
<td>13.1 The Site</td>
<td>12</td>
</tr>
<tr>
<td>13.2 Condition of Outdoor Site</td>
<td>12</td>
</tr>
<tr>
<td>13.3 Preparing the Site</td>
<td>12</td>
</tr>
<tr>
<td>13.4 Public Entry and Exit</td>
<td>12</td>
</tr>
<tr>
<td>13.5 Emergency Access</td>
<td>13</td>
</tr>
<tr>
<td>13.6 Safety Barriers</td>
<td>13</td>
</tr>
<tr>
<td>14. Site Logistics and Facilities</td>
<td>14</td>
</tr>
<tr>
<td>14.1 Control Room</td>
<td>14</td>
</tr>
<tr>
<td>14.2 Communications</td>
<td>14</td>
</tr>
<tr>
<td>14.3 Public Address</td>
<td>14</td>
</tr>
<tr>
<td>14.4 Staff Safety</td>
<td>14</td>
</tr>
<tr>
<td>14.5 Signage</td>
<td>14</td>
</tr>
<tr>
<td>14.6 Lost Children/Vulnerable Adults and Lost Property</td>
<td>14</td>
</tr>
<tr>
<td>14.7 Marquees and Temporary Structures including Stages/Lighting Columns etc</td>
<td>15</td>
</tr>
<tr>
<td>14.8 Electrical Supplies, Installations and Equipment</td>
<td>15</td>
</tr>
<tr>
<td>14.9 Fire-Fighting</td>
<td>16</td>
</tr>
<tr>
<td>14.10 Toilets</td>
<td>16</td>
</tr>
<tr>
<td>14.11 Litter Collection</td>
<td>16</td>
</tr>
<tr>
<td>14.12 Car Parking</td>
<td>16</td>
</tr>
<tr>
<td>14.13 Utilities</td>
<td>16</td>
</tr>
<tr>
<td>15. Noise Pollution</td>
<td>17</td>
</tr>
<tr>
<td>16. Food Safety</td>
<td>17</td>
</tr>
<tr>
<td>17. Community Safety</td>
<td>17</td>
</tr>
<tr>
<td>18. Accessibility</td>
<td>17</td>
</tr>
<tr>
<td>19. Emergency Services</td>
<td>18</td>
</tr>
<tr>
<td>20. Advertising</td>
<td>18</td>
</tr>
<tr>
<td>21. Additional Advice</td>
<td>19</td>
</tr>
<tr>
<td>21.1 Marches and Carnival Parades</td>
<td>19</td>
</tr>
<tr>
<td>21.2 Road Races</td>
<td>20</td>
</tr>
<tr>
<td>21.3 Walks</td>
<td>21</td>
</tr>
<tr>
<td>Appendix 1 - Safety Checklist</td>
<td>22</td>
</tr>
<tr>
<td>Appendix 2 - Steward Duties</td>
<td>23</td>
</tr>
<tr>
<td>Appendix 3 - Noise Guidance</td>
<td>24</td>
</tr>
<tr>
<td>Appendix 4 - Noise Guidance</td>
<td>27</td>
</tr>
<tr>
<td>Appendix 5 - Food Concessions - Non Contractors</td>
<td>29</td>
</tr>
<tr>
<td>Appendix 6 - Recommended Reading</td>
<td>32</td>
</tr>
<tr>
<td>Appendix 7 - Useful Contacts</td>
<td>33</td>
</tr>
<tr>
<td>Notes</td>
<td>34</td>
</tr>
</tbody>
</table>
1. Introduction

As there are so many different types of event, the advice in this booklet is intended to be general.

The Events covered include large outdoor festivals, fairs, country and craft shows, community/charity events, car boot fairs, etc, which are often held on public or private parkland or at schools, in an open field or on hard standing with little or no facilities. Typically, these events are put on by organisations such as school parent/teacher associations, church, community and voluntary groups and charitable societies, etc, for fund-raising.

The responsibilities of the organisers, to ensure safety are just as relevant to smaller indoor events such as jumble sales, presentations or exhibitions, etc, held in church, school or village halls.

On the following pages organisers will find a useful summary of the considerations they should take into account when planning any event, together with useful contact names and numbers for further advice. Organisers may wish to refer to The Event Safety Guide - A Guide To Health, Safety And Welfare At Music And Similar Events (HSE document HSG195 - see Recommended Reading section).

Please remember that this is only a guide, and if you need further advice you will find a list of useful contact numbers and publications at the end of this leaflet.

2. Responsibility

Please note that all events, even those in aid of charity, must comply with recognised safety standards, you and your fellow organisers will be responsible under the law for the safety of everyone at the event, including the public your members and/or any employees and volunteers (The most relevant safety law is likely to be the Health and Safety At Work etc Act 1974 and its accompanying Regulations)

To meet the legal requirements you must carry out a risk assessment to:

• Identify all possible hazards (anything that could cause harm to anyone) and decide who might be harmed and how.

• Evaluate the risks (the likelihood and effects of a hazard happening) and decide on the action you will take to minimise the risks.

• Work out how you will put your plan of action into practice and keep a written record of your event assessment and planning process.

Further advice can be found in ‘5 Steps to Risk Assessment’ published by the Health and Safety Executive. (Five Steps to Risk Assessment Health and Safety Executive ISBN: 0717615650 (HSE document INDG163) (Download free from http://www.hse.gov.uk/pubns/indg163.pdf)).

3. Getting Started

Decide on the venue, the size and contents of the event and the dates and times it will be open; whether admission will be free, by pre-sold tickets or by payment at the gate; and estimate the approximate number and age ranges of the people expected to attend.

For the purposes of this guide:

• ‘small’ events are those with less than 500 people in attendance.

• ‘medium’ events will be events with 500-4999 people in attendance

• ‘large’ events are those with 5000+ people in attendance.
4. Applying for permission to hold an Event

If the event is to take place on Council owned land the Council’s permission to use the land must be applied for.

Once organisers have had the chance to read this guide and establish all the elements that apply to their event, they should complete Bedford Borough Council’s ‘Conditions Relating To Events In The Park’ form which should be returned to the Park Event’s Team.

Once they have received your completed documentation, it will be reviewed by the relevant departments within the council.

At least three months notice will be required in respect of small and medium size events

At least six months notice will be required in respect of large events

The ‘Conditions Relating To Events In The Park’ pack is available from the Parks Events Team. This will need to be completed and returned as soon as possible to:

Park Events, Room 401
Bedford Borough Council
Borough Hall, Cauldwell Street
Bedford MK42 9AP
(01234) 718456
bjorn.hove@bedford.gov.uk

Important: Bedford Borough Council Highway Authority should be consulted right from the start when planning an event. If an event involves closing of roads or section of highway, an application must be submitted giving at least three months notice to the Highway Authority. An agreed Traffic Management Plan will need to be submitted with any event site licence application.

4.1 Event Advisory Group (EAG)

The EAG consists of the blue light services (police, fire, ambulance) along with representatives from Bedford Borough Council (events, highways environmental health, licensing, trading standards), it has been set up to give a joined up approach into looking at safety in public event, events on council land (inc the highway). For the group to properly have time to consider proposals we must have detailed proposal for events 3 - 6 months prior depending on the nature of the event. You may be asked to present your event before the group in person, and additional conditions may be applied to your event which must be complied with.
4.2 Licences
The Licensing Act (2003) states that any regulated entertainment and/or alcohol sales must be licensed through either a Premises Licence or Temporary Event Notice. These allow premises to be used for the sale of alcohol, the provision of entertainment and/or the provision of late night refreshment provided there are less than 500 people at the event at any one time.

**Regulated entertainment is:**

- Plays, theatre and drama
- Playing or recording music
- Indoor sporting events
- Dancing
- Boxing or wrestling exhibitions
- Anything similar to music
- Live music (including karaoke)
- Sale of late night refreshments

For small and medium events organisers should submit their application for a temporary event notice at least one month before the event.

For large events such as major arts and pop festivals, carnivals, fairs and circuses, the Licensing Authority recommends the applicant give at least 3 months but no more than 12 months notice, to allow the Licensing Authority to assist organisers to plan their events safely.

**Please be aware that obtaining a licence or temporary event notice does not grant permission for the event to go ahead, you will still require landowner’s permission.**

For more information please contact:

- Democratic & Registration Services Group
  - Bedford Borough Council
  - Borough Hall
  - Cauldwell Street
  - Bedford MK42 9AP
- (01234) 276943
- (01234) 718392
- licensing@bedford.gov.uk

5. Planning and Organising for Safety

The information contained in this leaflet is intended to highlight the importance of making safety the number one priority in planning any event. This information is by no means exhaustive, and should be supplemented by other reading including that listed at the end of this guide. Careful planning and organisation will help to ensure that every event can be both safe and enjoyable for everyone involved.

5.1 Organisation

Start organising several months before the event. This will give you time to carry out your risk assessments and obtain specialist advice where necessary. It will also allow time for the statutory authorities (i.e. police, fire and ambulance services and local authority) and the voluntary organisations (i.e. first aid societies, etc.) to make their arrangements, especially if they need to attend the event. This is important during the summer months when there may be several events taking place on the same day.
5.2 Organising Committee
Form a Committee, no matter how informal, with responsibility for the smooth and safe operation of the event.

5.3 Event Manager
One person should be in overall charge of the event.

5.4 Safety Officer
A suitably competent person should be appointed to act as the Safety Officer for the event with overall responsibility for safety matters (though overall responsibility for the event remains with the organising committee). This person should be suitably trained and/or have experience or knowledge of safety matters appropriate for the event having regard to the size and nature of the event and the possible level of risks. Personal experience and knowledge may be adequate for a small indoor event. For large and/or complex events you may need professional help and advice. Some assistance may be available from the local authority.

**During the event the Safety Officer or a nominated deputy should:**

- Be on site, easily identifiable as the Safety Officer and in a known location (e.g. the Control Area);
- Not be engaged in any other duties or activities which would prevent them carrying out their responsibilities associated with the event;
- Have the means to communicate with the people responsible for activating any part of the contingency arrangements for the event;
- Arrange for a check of the safety arrangements to be made before the event is opened and for monitoring the continuing safety of the site throughout the event, including structures, barriers, electrical supplies and installations or other equipment provided. A specimen checklist can be found in ‘Appendix 1’
- Have the authority, if necessary, to close the event or part of it at any time.

Everyone having a specific responsibility before, during and after the event should be named, have their responsibilities clearly identified and be appropriately trained.

Everyone assisting during the course of the event should be properly instructed in their responsibilities and be aware of action to take in the event of an emergency.

The above should be confirmed in writing and minutes of all meetings should be recorded.

The following questions highlight the sort of issues organisers should consider when planning any event. These are for guidance purposes only and there may be other considerations that are not listed here that are relevant to specific events:

- Have the following key personnel been identified? The Organising Committee, the Event Organiser, the Safety Manager, the Chief Steward, Stewards and Security
- Is any special permission required from people or organisations?
- Is the site being considered suitable for an event?
- Has a risk assessment been produced to ensure all necessary health and safety measures are in place?
- Has all necessary information been provided to relevant authorities/bodies and staff? i.e. maps and site plans, details of gas /electricity installations and an outline programme of activities
- How many people are expected to attend and how many people can the site safely hold?
- Have all the entrances to and exits from the site been identified?
- Are the entrances and exits controlled, stewarded, suitable for prams, pushchairs and wheelchairs and appropriately signed?
- Have clearly identifiable stewards been appointed?
• Have stewards been trained and briefed?
• Are the needs of disabled people working at or visiting the event being met?
• Is there a reliable system of communication between key people in place?
• Is there a reliable system of communication with the audience/crowd in place?
• Has a control point been identified, call signs determined and announcements prepared in the case of an emergency?
• Are crowd control barriers necessary?
• Are emergency procedures in place and have these been agreed with the emergency services?
• Can emergency vehicles get on and off the site quickly?
• Are there effective fire control measures in place?
• Are there adequate first aid facilities in place?
• Does a traffic management plan need to be done, will the event have an affect on the surrounding roads / area?
• Are any special arrangements required and in place? i.e. for lost children, lost property, drinking water, toilets, noise control and parking, litter/waste management?
• Is there an emergency plan in place?
• Does it cover all reasonably foreseeable emergencies (fire, bomb alert, public disorder, inclement weather etc.)?
• Who will make decisions during an emergency and how will they do this?
• How will an event be stopped in case of an emergency?
• Has advice been sought from the emergency services about the emergency routes?
• Is there a reporting procedure in place for the reporting of injuries, diseases and dangerous occurrences? (visit www.riddor.gov.uk for more information)
6. Who to Contact

You should contact the following people at an early stage of the planning of your event, and, if necessary, keep in touch with them as your plans proceed. Their experience advice and help may be invaluable:

6.1 Bedford Borough Council (Local Authority)

Contact the Council for advice about:

- Your duties under health and safety legislation, including carrying out risk assessments and emergency planning
- Food hygiene, if food is going to be sold or prepared
- The need for a Temporary Event Notice/Premises Licence, i.e., where the event includes music, alcohol or other regulated activities
- Assistance from Local Authority CCTV (where installed) for event security and monitoring
- Assistance with local traffic management arrangements for the event / road closures

6.2 Fire & Rescue Service

Contact the Fire Safety Office local to the site. They can give advice on fire safety matters, including how the emergency services should be called; local access for emergency vehicles and provision of on-site fire precautionary and fire-fighting arrangements.

6.3 First Aid

The statutory Ambulance Service for the area should be informed of medium and large events. They will be responsible for establishing a triage (casualty assessment) centre in the event of a major incident and deciding the hospital to which any casualties will be taken.

Contact St John Ambulance, the British Red Cross or other voluntary First Aid society to arrange attendance and provide first aid cover. You may have to pay for this service.

6.4 Police

Contact Police Ops Planning, and confirm the details of the event in writing, including layout, with entrances/ exits, and the number of people expected. They can give advice on and may assist with crowd control; public order; emergency access; and local traffic management and parking. (The local authority may also provide advice and assistance with local traffic management for the event). You may be charged for some of these services, a link to the Bedfordshire Police fee and charges handbook can be found at the end of this guide, in the recommended reading section.

Important: The number one priority for every event organiser must be to remove or minimise every risk to participants and the public.

If organisers are in any doubt whatsoever about the safety of their event, it should not be proceed.
7. Insurance

Event organisers should ensure insurance cover exists to indemnify them against civil litigation. Organisers are also advised to consider whether they may need cancellation insurance.

7.1 Public Liability Insurance

The organisers could be held legally liable for the costs arising from any injuries or damage which may occur during the event.

You can insure this risk by taking out a Public Liability Insurance policy. For events on Bedford Borough Council land a minimum limit of indemnity of £5 million if required. If you do not have this cover any claim could be made against one or all of the organisers as individuals.

Council establishments can contact the Council’s Insurance Section to check that they are adequately insured. PTA’s and other voluntary groups will require their own separate insurance cover.

7.2 Contractor’s Insurance

Where organisers are using specialist contractors, they should check that the contractor has their own public liability insurance and that the contractor complies with any policy terms and conditions. Always ask to see a copy of their policy.

7.3 Insurance Claims

In the event of any injury or damage to property, full details of the incident must be written down, and the matter must be reported to your insurers without delay. If something happens, do not admit liability as it may invalidate your cover.

8. Risk Assessment

A risk assessment is a careful examination of what is likely to cause harm to people, followed by an explanation of managed contingencies to reduce or eliminate such risks.

Make a short written assessment of each of the attractions and/or activities that make up the event. Identify all the possible hazards that could occur. Remember any materials, structures or machinery on or around the site that might add risk to the event, such as ladders, water features, gas or other fuel containers, etc.

The following are examples of attractions/activities which should have a separate written assessment incorporated within the event risk assessment:

- Music Stages
- Bouncy castles and children’s amusement rides
- Fireworks
- Karting and fairground equipment
- Electrical Installations
- Bungee jumping, hot-air ballooning and helicopter rides
- Marquees, Stands or Stalls
- Displays and parades involving: animals, vehicles, weapons, flames, special effects, parachuting etc

Each attraction/activity will have its own special hazards which should be identified so that comprehensive safety precautions can be prepared.

Entertainment such as concerts, performances, dancing, laser and/or fireworks displays will present hazards that require specialised guidance.

When you have listed the possible hazards of each activity, decide how you will reduce the risks in each case and the precautions you intend to take. Ask anyone supplying and/or operating attractions/activities and/or equipment to provide you with their own written assessments and include these with your assessments.
When evaluating possible hazards/risks consider:

- Older people
- People with disabilities
- Children (who may be unsupervised)
- Excitement generated by the activity
- Approximate number of people expected
- Public / Staff

The completed assessments will form the safety manual for the event. This is evidence that you and your fellow organisers have taken all reasonable precautions for a safe event.

Further assistance can be obtained from the local authority (see back cover of this guide).

9. First Aid

The first aid provision needs to be suitable for the number of people expected to attend and for the type of event.

Make sure that the basic services for first aid are always available. At smaller events, i.e., indoor markets/jumble sales, etc., a qualified first aider should be present and an area suitable for first aid treatment, including a supply of water, is available.

The first aid post should be clearly signposted and provided with easy access for spectators and an ambulance at all times. Where an ambulance is required, a parking area should be provided close to the first aid post with a clear exit from the site.

Make sure that all persons assisting at the event know where the first aid post is, and, where appropriate, the identity of the first aider.

Locate the first aid post near a public telephone or provide access to a telephone or mobile phones.

A voluntary first aid society can be asked to provide a First Aid Post, staffed by qualified first aiders.

Organisers may wish to refer to the HSE document The Event Safety Guide - A Guide To Health, Safety And Welfare At Music And Similar Events for advice on appropriate medical cover depending on the nature and size of the event.

For further information please see the list of contacts at the back of this leaflet.

10. Stewards and Security

Enough identifiable stewards to cater for the site, size and nature of the event must be provided. It is imperative that stewards are adequately briefed as to their roles and responsibilities. It is not the role of the police to provide stewarding at events, nor to provide training to steward personnel.

(Download free from http://www.hse.gov.uk/pubns/priced/hsg195.pdf)

The number of stewards needed may be calculated by considering each of the separate tasks to be covered (i.e., staffing entrances and exits; controlling access to attractions/activities; general crowd control; patrolling public areas; securing unauthorised areas; securing hazards; bars; car parking duties; etc).

If the event is to last several hours, extra stewards should be available to allow others to take meal breaks, etc.

The duties of the stewards are covered in detail in Appendix ‘2’.

Event organisers will need to be aware of the security industry authority (SIA) requirements for the employment of security and stewarding personnel at events. For further information visit www.the-sia.org.uk
11. Road Closures and Traffic Management

Traffic management can form a major part of an event and needs to be given great consideration. Bedford Borough Council’s Highways department should be consulted right from the start when planning an event. If an event involves closing of roads or section of highway, an application must be submitted giving at least three months notice to the Highway Authority. An agreed Traffic Management Plan will need to be submitted with any Temporary Event Notice.

If an event involves a march or a parade remember that the police are no longer obliged to manage traffic (the Police may charge for traffic management at an event) on the behalf of the event organiser and an application must be made to the Highway Authority giving at least three months notice. It is also recommended that the Police are consulted at an early stage of the event planning process.

A temporary road closure application must be made in the following circumstances:

• If there is any likelihood of crowds spilling onto the highway
• If it is necessary to prevent traffic flow for however short duration to facilitate the event i.e. a parade
• If the volume of persons taking part in an event on the highway means that road safety will be compromised.
• If it is necessary to control traffic flow by managing the routes available for use i.e. carnivals

All temporary signing, lighting and guarding is the sole responsibility of the event organiser and must comply with the current legislation - the Highway Authority will advise if required

Important: Remember that traffic control also includes the management of pedestrians and cyclists.

12. Emergency Planning

In addition to carrying out risk assessments on the attractions and activities to be provided at the event, you must also consider what could go wrong on the day and draw up a Contingency Plan to deal with each emergency or contingency.

This written plan should include details of what you intend to do in the event of an emergency such as a fire, accident, crowd disturbance, bomb scare, adverse and inclement weather, the need to evacuate the site, etc.

The Plan should include:

• The action to be taken in the case of any of these emergencies occurring;
• Who will take that action;
• How you will let the right people know about the emergency; (This may include the use of coded messages);
• A clear statement of the stage during an incident when control is transferred from the Event Safety Officer to the emergency services.

It is important that your Contingency Plan is discussed and agreed with the emergency services, and that they are given a copy of the finalised document.
13. Site Preparation and Facilities

The following examples identify some of the hazards likely to require consideration in the choice and preparation of the site and the activities to take place, and gives guidance on how to eliminate them:

13.1 The Site

The site should be big enough for all the activities planned. For all events there must be plenty of space for the public to move around stalls; rides; performance stage, arena, exhibition areas, etc, and to have unobstructed routes to exits. It is especially important at indoor events or in marquees to prevent stalls / goods obstructing exit routes and doors.

You should:

- Prepare a sketch plan of the site, preferably to scale, showing the position of all the activities/attractions, circulation routes and exits. This drawing should be updated if your plans change and copies of the final version should be available at the event.
- Have enough exits for a mass orderly evacuation of the site.
- Have entrances and exits identified for emergency vehicles. These should be agreed with the emergency services bearing in mind the size and weight of their vehicles.

13.2 Condition of Outdoor Site

Check that:

- The site will be suitable in all weathers and that any staging/structures will be safe in bad weather conditions.
- There are no trip, slip or other similar hazards to the public.
- Wet weather will not cause any other additional hazards.
- There are no obvious hazards on both the site and surrounding areas, such as overhead power lines; stored chemicals or machinery; unfenced holes; steep drops between different ground levels; ponds/water and unsafe or other structures that the public should be kept away from by means of barriers/fencing.
- There will be suitable lighting throughout the site, including emergency lighting, if the event will go on after dark.

13.3 Preparing the Site

Make sure that construction work and vehicle movements that may take place during site preparation are supervised and/or protected by suitable barriers.

13.4 Public Entry and Exit

Arrange separate vehicle and pedestrian entrances/exits to the site and arrange entrance queues that do not obstruct vehicle access or nearby road junctions.

When there is a limit on the number of people that can be accommodated at the event, make sure the entrance is well stewarded and that an accurate form of head-counting is operated to prevent overcrowding on site and at exits.

This is important at indoor venues where the maximum number of people will be set either by the area of floor space available or the size and number of fire exits to enable evacuation in 2½ minutes (A normal pair of exit doors 1.2m wide will allow 300 people to pass through in 2½ minutes).

Outdoors, provide at least two pedestrian exits from the site. The number and size of the exits should be large enough to permit an orderly evacuation from the site in less than 8 minutes. Exits should be not less than 1.8m in clear width (which will allow up to 1000 people to pass through in 8 minutes), spaced well apart around
the site, clearly marked, kept free from obstructions and well lit where the event is likely to last beyond dusk. The event organisers must ensure that there are sufficient access and egress points for attendees as well as emergency service vehicles. It is advised that pedestrian and vehicular access / egress routes are kept separate.

Emergency exits should be well signed and lit if necessary.

Travel surfaces should be firm and free from loose material.

Routes should have at least 1.8m clear width for pedestrians as a minimum standard.

**Exception for emergency purposes, vehicle movements in the public areas of the site during the event or as the public are leaving should not be permitted.**

13.5 Emergency Access

Keep the emergency service entrances, exits and routes within the site clear of obstruction at all times.

13.6 Safety Barriers

Decide if you need to provide barriers around attractions, displays and equipment to protect the public and/or to prevent unauthorised interference, taking account of the presence of excited people, especially children.

Examples where barriers may be required include barbecues/spit roasting; moving machinery, including displays/demonstrations involving steam engines, welding, woodturning, etc; electrical equipment/ generators; arena activities.

Any barrier/fencing used must be capable of withstanding any reasonably foreseeable loading. The design must be suitable to contain and protect people, including small children. Single rope barriers may not be sufficient.
14. Site Logistics and Facilities

14.1 Control Room

- An event control point is recommended from where all events operations and production can be controlled. Consider setting up a control room on the site to:
  - Monitor the event, giving an early indication of any problems;
  - Control any incidents;
  - Direct resources to deal with any problems, and act as a base for any communications systems;
  - The control room should be constantly staffed during the event and provided with a telephone.

14.2 Communications

Communication systems such as radios, mobile phones and public address systems are useful during an event.

Consider providing personal radio contact between the Safety Officer and Senior Stewards and any other people responsible for activating the contingency arrangements.

An event communication plan should be produced where appropriate which will detail all systems, protocols, contacts and channels.

14.3 Public Address

Consider providing a public address system for announcements and instructions to staff and the public.

For smaller events a portable loud-hailer may be sufficient. Larger events may require a system with an emergency power backup.

14.4 Staff Safety

Cash handling - Think about the routines and security arrangements for staff who are handling cash, many of whom may be unfamiliar with this role.

Late finish - If the event is to finish late, make sure that all staff can get home safely and that they do not have to wait alone at bus stops, stations and/or travel alone. Consider arranging taxis for staff where public transport will be a problem.

14.5 Signage

Adequate signage around the event site for transport users, toilets, lost children etc is essential.

At larger events provide site maps at the entrance and around the site and signs indicating the other activities, attractions and facilities.

14.6 Lost Children/Vulnerable Adults and Lost Property

Provide a location where enquiries can be made about lost children, lost property and for information about the event. This could be in the Control Room.

Be aware that the Protection Of Children Act 1999 requires organisations that provide child care (even though the care may be transitory) and that are proposing to employ someone in a child or vulnerable adults, care position, to ensure that individuals are checked through the Criminal Records Bureau.

A robust Child Protection Policy should be developed and implemented whenever children or vulnerable adults are likely to attend an event. Hirers of Bedford Borough Council facilities and venues (including parks and open spaces) should operate to the standards/procedures outlined in the Bedford Borough Council Child Protection Policy.
14.7 Marquees and Temporary Structures including Stages/Lighting Columns etc

If seating, staging, lighting/sound towers, etc, are to be erected this must be done by a competent person. Written certification should be obtained from them to the say that the structures are safe, are capable of withstanding wind forces and bad weather conditions and their capacity (if applicable)

Marquees should be situated at least 3 metres apart have adequate emergency lighting and escape routes.

Marquee fabrics should be inherently or durably flame retardant (certificate of compliance may be required)

Regular site checks of supporting poles/frames/guys/stakes and anchorages should be undertaken by a competent person.

The Fire Safety Officer will advise you further on the safety aspects of marquees and tents, including their siting, construction, and the provision of exits, normal and emergency lighting, etc.

Temporary structures should comply with:

- The ‘National Outdoor Events Association Code of Practice for Outdoor Events’, and;
- The Institution of Structural Engineers guidance on temporary demountable structures.

Arrangements should be made to stop unauthorised persons gaining access to/interfering with equipment and structures etc. when the event is open to the public.

All staging and/or structures should be positioned so as not to obstruct any entrances or exits from the site.

The open edges at the side and rear of any performance platform should be guarded to prevent people falling off. Secure, safe flights of steps or ramps should be provided to access the platform.

All staging and structures should be free from trip hazards and other physical hazards (i.e., sharp edges, points, protruding support members).

14.8 Electrical Supplies, Installations and Equipment

The whole installation, including wiring, switchgear and any generator, should be installed in a safe manner by a suitably competent electrician who should provide a written certificate to confirm electrical safety.

The safety standard of the installation should be at least that of the current I.E.E Wiring Regulations.

A safe temporary electrical supply should at least include:

- The supply being protected by suitable earth leakage device R.C.D, having a maximum tripping current rating of 30 mA.
- The use of cables of the correct rating for the possible load with no damage to the insulation and using the correct type of connectors for external use.
- All supply cables being positioned so they are NOT prone to physical damage, e.g., not through door openings, across the surface of walkways/roadways.
- All cables, including to any sound equipment, being positioned so as not to cause a trip or other hazard.
- Any generator and/or electrical equipment, including switchgear, being satisfactorily barriered to prevent unauthorised access and/or interference.
- Any generator being supplied to have a certificate to show it is electrically safe.
- All electrical equipment used at the event must be in a safe condition and suitable for that type of use, i.e., in the open air where it may get wet.
- It is recommended that generators should be diesel powered.
- If a generator is to be used then:
  - Suitable arrangements for the refuelling of the generator and the storage of fuel will need to be made.
  - A suitable fire extinguisher should be provided.

BS7909 2011 are the regulations that all electrical installations must comply with.

Event organisers must be familiar with this if they are going to have power of any form at their event.
14.9 Fire-Fighting
Provide equipment for putting out small fires (e.g., fire extinguishers, fire blankets) throughout the site. Make sure that stewards know where the equipment is and how to use it. They should be told not to attempt to fight major fires.
The Fire Service should be called at once to any fire, suspected or real, however slight.
If you have any structures at your event then you will need to carry out a fire safety risk assessment in line with the Regulatory Reform (Fire Safety) Order 2005.

14.10 Toilets
Adequate provision should be made for the number of people expected to attend the event. It is best to use toilets that are connected to the mains services, but temporary units may have to be provided if this is not possible.
Consideration should be given to location, access, construction, type of facilities including provision for hand washing, lighting if the event continues into the evening and signage.
Arrange for all sanitary accommodation to be serviced regularly during the event to keep it clean and hygienic and fully operational.
Particular attention should be given to accommodating the needs of disabled people. For more details please refer to The Event Safety Guide - A Guide To Health, Safety And Welfare At Music And Similar Events
Internal fittings of sanitary accommodation provided for disabled persons should comply with part M to the Building Regulations.
Please note that the number of facilities required and actual provision should be based on the nature of the event, expected attendees etc.

14.11 Litter Collection
The event organiser will need to provide suitable waste receptacles and ensure arrangements are in place to clear up any refuse blown or strewn around the site, as well as refuse generated throughout the day. Arrangements must also be made for the removal of waste from the event site immediately after the event. Please note that any charges for these collections will be borne by the event organiser.

14.12 Car Parking
Adequate provision must be made to avoid congestion on surrounding roads. Permission must be received from the site owner if onsite parking is required. All car-parking arrangements need to be staffed by designated car parking stewards and have adequate signage. Site any car parking well away from the pedestrian areas of the site. Clearly signpost the parking area and do not allow cars to be parked anywhere else.
Design and steward the car parking areas so as to eliminate hazards to pedestrians such as reversing vehicles.
When Event Organisers select a site for car parking they must ensure that it will not become hazardous due to inclement weather e.g. rutting/boggy when wet.
Access to and removal of vehicles from the event car park should also be considered as part of the emergency plan for the event.

14.13 Utilities
1. Electricity - depending on the site, generators maybe required. These must be properly managed and maintained and electrical safety certificates will be required.
2. Water - the provision of free drinking water is important at all events and water tanks/hydrants may be required. The organiser must ensure that the water is potable and of a drinkable quality. Food outlets will require a supply of fresh water and a waste water disposal facility to be sited near to their outlets.
3. Lighting - if the event needs lighting, priority should be given to emergency exits, first aid points, toilet areas, pedestrian routes and car parks. The advice of a qualified electrician on the safest way of lighting the event will be required.

15. Noise Pollution

It is the event organiser’s responsibility to limit the effect that the noise from their event has on the surrounding area and the local residents. Consideration should be given to any element of the event that involves noise that is likely to be audible at any other properties in the vicinity. In order to minimise noise disturbance careful consideration should be given to the position of speakers and stages and the duration and finish time for the event.

It is recommended that if noise from an event is likely to be audible at any properties in the vicinity that prior to the event the occupiers of these properties be advised in writing as to the times of the event [including rehearsals/sound checks] and a contact name and a telephone number is provided if they wish to complain about the noise during the event. It is also recommended that the event organiser or other responsible person should assess noise levels during the event and that if it is felt necessary the noise levels should be reduced.

It is recommended that advice is sought from Environmental Health and Trading Standards department with regard to noise matters, particularly where music forms a significant element of the proposed event.

Please see Appendix 3 for further advice.

16. Food Safety

Event organisers must also ensure that food preparation is undertaken in hygienic conditions and complies with the relevant legislation. Bedford Borough Council will require the name and the address of all caterers as well as details of the authority under which they are registered as a food business in advance of the event.

It is recommended that the advice of the Food Safety Team from Bedford Borough Council’s Environmental Health Unit is sought when considering the provision of food at an event.

Please see Appendices 4 & 5 for further advice.

17. Community Safety

Promotional literature/event programmes, suggesting directions and travel routes with advice on planning journeys, travelling in groups and avoiding short-cuts, can be helpful, particularly if the event is to finish late.

18. Accessibility

All event organisers must ensure that the needs of disabled spectators and participants are taken into account during the event planning; specific consideration should be given too:

- Physical access to and from all event amenities.
- Audio and visual communication needs of everyone attending and participating.
- Intellectual communication needs of people with learning difficulties i.e. use of Easy English and symbols literature.
19. Emergency Services

For any medium to large-scale event, every Event Organiser is strongly advised to notify the police, fire and ambulance services directly, in addition to providing the information required in the event site licence application form. The emergency services need to ensure that the event does not pose operational problems either at the scene or in the surrounding areas.

There is a public perception that the police are the lead agency for approving all public events including those that take place on the public highway. In reality it is the Local Council that issues licences for events. The Police powers to regulate traffic for planned events are extremely limited.

Only the Police and Environmental Health may object to a temporary event notice and this is if they are satisfied that the event is likely to undermine one of more of the licensing objectives. If the Police and/or Environmental Health make an objection, the proposed premises user may agree to amend the temporary event notice.

Furthermore, the police have no general duty to preserve public safety at any public event, except where there are imminent or likely threats to life. The police may however make contingency plans to deal with any potential public safety issues as a result of any event taking place, and also take any action deemed necessary on the day of the event to resolve any public order issues that occur. Event Organisers also need to be aware that there maybe a charge for emergency services or local authority resources should they be required.

20. Advertising

Event Promoters should be aware that Bedford Borough Council may prosecute for all fly posting including affixing notices to street furniture.
21. Additional Advice

21.1 Marches and Carnivals / Parades

Routes should be chosen carefully; regard should be taken for:

1. Number and safety of participants
2. Age and fitness
3. Length of route
4. Exposure to the elements (time factor)
5. Availability of refreshments
6. Opportunity for the elderly and young to obtain a rest period
7. First aid facilities throughout
8. Number and make up of stewards
9. Unnecessary detours (make it as direct as possible)
10. Traffic congestion and access of buses
11. Road safety considerations

- A march or parade is extremely vulnerable when forming up. Account must be taken of the tendency for participants to wander into the road.
- Where possible off road sites such as parks or schools should be chosen.
- Account must be taken of parking; often participants arrive in coaches and the assembly point must be suitable for this purpose.
- It is desirable for coaches to go on ahead of the march to the dispersal point. Participants can then disperse immediately into their vehicles.
- Responsible stewards should be appointed who are clearly identifiable. Advice can be sought on numbers relevant to a particular occasion.
- Stewards should receive a full briefing prior to the event by the event organiser in respect of their roles and responsibilities.
- In respect of carnivals, in particular where lorries and floats are used, regard should be taken of the width of the road relative to the size of vehicle.
- The route of travel should be checked before-hand. A risk assessment should be undertaken to determine possible hazards, such as roadworks, uneven surfaces, narrow roads, low branches etc.
- Where vehicles are to be used for the carriage of persons, they must be suitably insured for this purpose.
- Completely open-back lorries should not be used. Some structure should be attached which gives a measure of protection and something to hold onto.
- It is illegal and dangerous for persons to be allowed to sit on open-back lorries or trailers when they are being driven at normal speed either to or from the event.
21.2 Road Races

- Routes should be examined by organisers carefully relative to the amount of runners.
- Age and ability should form part of the initial risk assessment. For example, runners of compatible ability are likely to run in a tight group. This could increase the potential for pinch points.
- Where possible, total diversions are desirable; if this is impracticable, then metal barriers must be placed between runners and traffic.
- Where minor roads abut major roads, and those major roads form part of the route, they should be closed by means of barriers; simply posting a steward is insufficient.
- Routes should consist of left turns only in order to avoid crossing oncoming traffic.
- Account should be taken of commercial premises along the route. There is little point in closing the road, only to find that vehicles from car parks and residential premises etc, can access the main route. Provisions to allow access to premises will have to be made during the planning stages.
- Organisers should establish whether any other events, such as weddings, church services etc, are taking place at institutions along the route. If so, similar provision to allow access will have to be made during the planning stages.
- Road works are always a planning consideration. At an early stage of route selection, organisers should liaise with the Council to ensure that planned road works do not coincide with race dates.
- The timing of the race is crucial to safety. For example, times which clash with peak traffic periods should be avoided. This is both in the interests of participants and officials who have to lay out the course prior to the race.
- Safety measures should be taken to ensure that such officials, when placing cones and barriers out on the highway, are afforded maximum protection. Flashing beacons to warn motorists, together with a substantial vehicle to prevent collision and the wearing of high visibility clothing are minimum requirements.
- In addition to cones and barriers, organisers should ensure that supplementary warning is given to approaching motorists. Lane closure signs, keep left/right arrows etc., as per the requirements of chapter 8 of the traffic signs manual must be included in the traffic management plan. It cannot be assumed that oncoming traffic will automatically recognise a coned lane as sterile; experience has shown that often, if no prior warning is given, drivers will become confused, thereby creating a potential danger.
- Race organisers will provide first aid provision. At least one mobile first aid centre should be available in case of either accident or illness. An immediate response to a collapsed runner can have a dramatic impact upon recovery rate.
- Medical facilities should form part of risk assessment, and early consultation with both the ambulance service and voluntary organisations will help ensure the correct level of response.
21.3 Walks / Sponsored Walks

- Whilst it is accepted convention that sponsored walks are often much longer than road races, consideration should be given to the physical limitations of participants. There is little merit in choosing a route very few people will complete.

- In almost every case, sponsored walks or similar events can be conducted along footpaths or bridle-ways, or a combination of both. Croydon Council will be able to give advice on the use of footpaths and bridleways. Land owners should also be consulted.

- The fact that such events take place off the road does not diminish in any way the organisers responsibility to provide adequate, competent stewards. Risk assessment will help in determining numbers. Provision should be made to provide sufficient numbers of stewards to cover for rest breaks, illness etc.

- Stewards should be clearly identifiable and have adequate means of communication.

- Distance being the deciding factor, sufficient rest/drink stations and toilets should be available along the route. This will provide for the comfort of participants (these should not be at the same place in order to avoid congestion).

- It is advisable that, in addition to a mobile first aid response, identified stewards will carry with them a first aid kit to attend minor injuries.

- Clear advice should be given to intending participants in respect of adequate footwear and clothing. Remember! Many people, especially in walking events, will be participating for the first time; their expectations may far exceed their physical capabilities. All such advice should be in writing.

- Occasionally, people are disposed to walk the course in fancy dress. Whilst this adds to the fun element of the day, it can also add to fatigue, especially in hot weather. Advice should be issued by organisers in respect of the wearing of unsuitable dress.

- Walking events are often organised during summer months. In view of this all stewards should be briefed to recognise the signs of distress, especially dehydration.

- A clear policy should be in evidence to ensure consistency throughout the course, particularly in respect of persons retiring from the event. Transport should be available to pick up those who wish to retire early. Additionally, stewards should have a consistent Policy for those who, whilst wishing to carry on, clearly are unable to do so.

- If at any point walkers must walk along a highway and a road closure authority has been granted organisers should ensure that a substantial vehicle is placed at the front and rear of the walkers or alternatively suitable barriers should be erected. Where a vehicle is used it is advised that the vehicle is driven with its lights on, hazard warning lights on and flashing beacons used if fitted, this is to protect participants from other road users.

- If a road closure authority has not been granted organisers are not able to use protective vehicles or barriers on the highway, this would constitute an offence. The advice contained within the Highway Code should be followed.

- As with other events, serious consideration should be given to staging them off the highway. Many very successful walking events have been staged in parks and playing fields.

- For safety reasons, it is desirable to start and finish such events in a park or school playground etc. Entering and alighting to and from vehicles on a public highway can place participants in danger.

- Litter squads should be built into the stewarding arrangements. Considerable bad publicity can follow an event if empty drink cans and litter are strewn along the highway.
Appendix 1

<table>
<thead>
<tr>
<th>Safety Checklist</th>
<th>Yes / No</th>
</tr>
</thead>
<tbody>
<tr>
<td>CROWD SAFETY – are premises free from hazards? (i.e. even ground/floor surfaces, no trip hazards, hazards fenced)</td>
<td></td>
</tr>
<tr>
<td>Are all attractions/activities/structures complete and staffed?</td>
<td></td>
</tr>
<tr>
<td>Are structures/seating sound and secure; stairways/platforms and equipment guarded; protective barriers/fencing secure?</td>
<td></td>
</tr>
<tr>
<td>ENTRANCES/EXITS – Are adequate entrances and exits open, clearly marked and staffed to control admission where necessary?</td>
<td></td>
</tr>
<tr>
<td>Are all circulation areas, staircases/escape routes/exits unobstructed with all doors/gates unlocked?</td>
<td></td>
</tr>
<tr>
<td>CROWD CONTROL – Is the control room operational, with communications and PA systems working?</td>
<td></td>
</tr>
<tr>
<td>Are the required number of stewards in their allotted positions, fully briefed and wearing jackets/tabards?</td>
<td></td>
</tr>
<tr>
<td>ELECTRICS – Is the installation complete/certified, cabling/equipment secure/protected, clear of public circulation areas?</td>
<td></td>
</tr>
<tr>
<td>LIGHTING – Is normal and emergency lighting provided, in working order and lit when necessary?</td>
<td></td>
</tr>
<tr>
<td>MEDICAL FACILITIES – Are there a sufficient number of trained first aiders on site; is a suitable, clearly marked room (provided with water) available as a first aid post?</td>
<td></td>
</tr>
<tr>
<td>FIRE PRECAUTIONS – Is fire fighting equipment in place; are rubbish/combustible materials stored away from tents/structures?</td>
<td></td>
</tr>
<tr>
<td>TOILET ACCOMMODATION – Is clearly marked toilet accommodation available (including for disabled); have arrangements been made to service them during the event?</td>
<td></td>
</tr>
<tr>
<td>RUBBISH – Are sufficient bins provided around the site and arrangements made to empty them during the event?</td>
<td></td>
</tr>
</tbody>
</table>

Notes:

___________________________________________________________________________
___________________________________________________________________________
___________________________________________________________________________
Appendix 2

Steward Duties

Stewards should:

• Be fit, active and aged not less than 18.
• Be suitably trained and competent to carry out their duties effectively;
• Receive a written statement of their duties, and where appropriate a checklist and a layout plan showing the key features of the site;
• Receive a final briefing of their duties on the day of the event, particularly about communicating with supervisors and others in the event of an emergency;
• Be easily identifiable, i.e., wearing jackets or tabards;
• Know the layout of the site and be able to assist the public by giving information about the available facilities, remembering especially people with disabilities;
• Be aware of the location of the entrances and exits in use on the day, first aid posts and fire-fighting equipment;
• Know the ticketing arrangements and be aware of the routes in/out for any celebrities;
• Be provided with torches where the event is likely to go on beyond dusk and test this and any other equipment issued to them prior to the event.

Stewards must patrol their allotted areas, being on constant watch for emergencies and on what actions to take, paying particular attention to:

• Any potential hazards (e.g., pinch points / bottle necks) near their location.
• Ensuring that overcrowding does not occur in any part of the site.
• Preventing the public climbing fences, barriers, lighting/sound towers, equipment, etc.
• Ensuring that circulation areas and exits [entrees and exits for emergency services] are kept clear at all times. This can be particularly important at indoor events where visitors may well park their cars outside halls across exit doors/routes from the building.
• Know, understand and have practised their specific duties in an emergency and the arrangements for evacuating the public from the site, including the use of coded messages.
Introduction

Events which are well organised can be great fun and can be enjoyed by many people, both on a local and national level. However noise from these events can be disturbing and this advice note is designed to assist those planning events which are likely to generate noise.

There are many factors that influence whether noise from organised events cause unacceptable disturbance to residential premises and members of the public in the local area. The size, scale, duration, time, activities taking place, location, management and planning are all factors that need to be considered.

Sound including music (live or recorded) and amplified speech may be welcomed by attendees of an event, but may travel and impact on local residents and can be a source of nuisance, stress and disturbance.

Sources of Noise

There are many potential sources of noise disturbance relating to events, and this can includes events where there is no live or recorded music, the following is an example of some potential sources of noise that should be considered:

- Amplified music
- Acoustic music
- Audience
- Fairground rides
- Background music
- Amplified PA/DJ systems
- Recorded music onsite
- Generators
- Fireworks
- Members of the public leaving the event

Time and Duration

This is another important consideration, how long an event runs for and what time it finishes can significantly affect how acceptable noise from the event is to those living in the area.

The later an event runs the more likely it is that noise from the event will cause a disturbance. Shorter events of a few hours finishing at 19:00 are less likely to lead to complaints. This is partly due to the fact that other noise sources in the area will reduce, this means that noise from the event will appear louder and therefore more unacceptable, and also that the later it gets the more likely it is that people will expect to be able to relax and sleep.
Appendix 3 continued

**Location**

The location of the event will be a specific factor to consider, highly residential areas mean that noise has the potential to affect larger numbers if not properly controlled. Where events are held in more remote settings further away from residential premises it will often be less obvious where the nearest residential premises are. It should however be remembered that noise can travel significant distances especially in the case of outdoor events where it is harder to control noise.

**Planning & Management**

Planning the event is very important as it will be necessary to fully consider the event, from a noise perspective it will take time to decide on and then implement the control measures that are needed to ensure things run well. The controls that are needed to prevent noise disturbance and complaints must be tailored to the individual event.

**Relations with Neighbours**

- Identify the premises that may be affected by the event and notify them at least 21 days before the event advising of what is taking place and start and finish times of either the event.

- Provide a complaints contact line for people who are being disturbed to contact during the event, this may be included in the notification of the event.

- Listen to your neighbours. All staff should be approachable and sympathetic to the concerns or complaints from neighbours.

**Management**

The establishment of procedures and methods for recording and responding to any noise complaints is an important element to consider for any event.

Inform the local authority Environmental Health Service, in this case Bedford BC, well in advance of the event. This will ensure that all relevant matters have been considered and the necessary controls are in place to deal with issues that may arise. They will also offer useful advice and guidance, such as noise management considerations or whether an application needs to be made in respect of a Temporary Event Notice (TEN) from the Democratic and Registration Services Group.

You should consider appointing a Noise Control Person who will have overall responsibility for noise for the event, if necessary they will be able to provide advice prior to and during the event.

Carry out regular checks at the boundary of the nearest noise sensitive properties, but remember if you have been subject to loud music for an hour...
or so your hearing will not be as sensitive and the music level outside can easily be under estimated.

Listen for sources such as music, PA/DJ announcements, generators and equipment noise, when unacceptable noise is identified reduce the level or introduce control measures.

If there is a Fire Warning system in the area where loud music or other loud noise may compromise the audibility of the Fire Alarm, suitable arrangements must be made to ensure the activation of the Fire Alarm is recognised by the person/s controlling the noise and that the noise generated from the event can be silenced in order to for the public to hear the fire alarm.

Establish procedures and methods for recording and responding to any noise complaints.

**Controls**

The control of music noise at source, either by reducing the overall sound level of music, or by reducing the sound level at individual frequencies which are causing, or have the potential to cause disturbance.

- Agree music noise levels prior to the event.
- Locate stages, fair rides and other sources of noise as far away as possible from, and facing away from, noise-sensitive properties.
- Stop noisy activities earlier to avoid the increased potential for disturbance.
- Use super silent generators, or barriers positioned to stop/minimise noise travelling towards residential premises.
- Make requests or use signage requesting the people leave quickly and quietly.
- When events are held in doors keeping doors and windows closed will help to minimise noise breakout.

*For further information and guidance please contact:*

**Environmental Health & Trading Standards**  
**Borough Hall,**  
**Cauldwell Street,**  
**Bedford,**  
**MK42 9AP**

Tel: (01234) 718099  
Fax: (01234) 718100  
Email: ehadim@bedford.gov.uk
Appendix 4

Guidance for Event Organisers
Food Provision by Contract Caterers/Mobile Food Units
Environmental Health & Trading Standards - December 2010

Introduction

This guidance is intended to assist those organising events where food provision will form part of the activities taking place. Its purpose is to provide information and direction to those involved in the organisation and planning of such events. The information contained within this guidance is intended to provide general direction where food provision is to be provided by contract caterers or mobile food units.

Suitability

If you are intending to use contract caterers or mobile food units ensure that they are registered with their own Local Authority and can demonstrate that they are trained in Food Hygiene. It is a legal requirement for all food businesses to be registered with a Local Authority and this includes mobile food units and contract caterers.

Organisation

Mark the location of each of the food traders on a plan in advance. Knowing where food traders are operating gives Environmental Health staff visiting the site the opportunity to clearly identify each trader and give you feedback on any issues they may have.

The completion of a site plan may be needed as part of the overall organisation of the event, details of locations of concessions should be included.

Facilities

Provide adequate provision for all food traders to be supplied with potable water. It is a legal requirement for food premises to have a supply of potable water. The event needs to be able to provide the traders with such a supply if they don't have their own.

Depending on the duration of the event facilities may be required for food concessions to dispose of waste water.

Estimate the amount of food waste likely to be produced and make waste collection and disposal provisions for the food traders operating at your event. If the caterers supply food in packaging then litter bins and litter picking will also need to be addressed.
Appendix 4 continued

General Health & Safety Considerations

Gas Safety

All mobile catering units should have an up to date gas safety certificates, which should be available for inspection as this may be requested in order to demonstrate that the gas appliance and installation pipework is maintained in a safe condition.

Cylinders must be located securely on the outside of the vehicle, or within a purpose built housing vented externally.

Cylinders must be sited so as to prevent tampering or vandalism.

All mobile units/stalls using LPG should be provided with appropriate fire extinguishers.

Rubber hosing must be in a suitable condition and not excessively worn or perished, with suitable connections to appliances.

Electrical installations

Mobile catering units are required to be maintained in an efficient state in efficient working order, and so far as is reasonably practicable prevent danger. You should therefore request copies of up to date electrical inspection reports.

Cable Management

Cables leading to and from food concessions can present trip hazards to pedestrians and may need to be controlled to minimise the potential for accidents to occur.

For further information and guidance please contact:

Environmental Health & Trading Standards
Borough Hall,
Cauldwell Street,
Bedford,
MK42 9AP

Tel: (01234) 718099
Fax: (01234) 718100
Email: ehadim@bedford.gov.uk
Introduction

This guidance is intended to assist those organising events where food provision will form part of the activities taking place. Its purpose is to provide information and direction to those involved in the organisation and planning of such events. The information contained within this guidance is intended to provide general direction for non-specialist/volunteer organisers providing food at events.

Where staff or volunteers are to be involved in the cooking, handling or preparation of food that is provided for the public you must ensure that they are trained, or supervised by those with appropriate experience and training, in Food Hygiene.

Organisation

Mark the location of each of the food traders on a plan in advance. Knowing where food traders are operating gives Environmental Health staff visiting the site the opportunity to clearly identify each trader and give you feedback on any issues they may have.

The completion of a site plan may be needed as part of the overall organisation of the event, details of locations of concessions should be included.

Facilities

Provide adequate provision for all food traders to be supplied with potable water. It is a legal requirement for food premises to have a supply of potable water. The event needs to be able to provide the traders with such a supply if they don’t have their own.

Depending on the duration of the event facilities may be required for food concessions to dispose of waste water.

Estimate the amount of food waste likely to be produced and make waste collection and disposal provisions for the food traders operating at your event. If the caterers supply food in packaging then litter bins and litter picking will also need to be addressed.
Four Golden Rules for Food Safety

1. Choose foods that can be cooked and served safely;
2. Use staff who know what they are doing and who can demonstrate good practices of personal hygiene;
3. Manage cleaning and disinfection to the highest standards;
4. Store perishable foods at 8°C or below.

The Foods

- Keep it simple and only put on the menu what can be handled safely;
- If foods cannot be stored, cooked and served safely - don't use them;
- Do not serve any salad dressing, sauce or pudding made with uncooked egg;
- Serve foods that do not require refrigeration - for example non cream cakes, biscuits, muffins, crisps, and other ambient stable foods that will not support the growth of harmful bacteria if not refrigerated.

Storage and cooking - cold food, buffet dishes, cream dishes

- Hire extra refrigeration equipment as necessary. High-risk foods should be refrigerated at ideally at 5°C or less until ready for service. Keeping food cold is a priority;
- Make a list of all the cold foods to be used - then work out if there is sufficient refrigerator space to store them properly.

Storage and cooking of food that will be served hot

- Ensure that foods can be cooked safely, core temperatures must reach at least 75°C;
- Has the equipment to be used sufficient capacity?
- If food is to be served hot is there suitable and sufficient equipment capable of keeping food above 63°C?
- Ensure dishes made with minced meats, burgers, stuffed joints and rolled joints be cooked through to core temperature of 75°C? ('No pink bits')
- Are there means for checking temperatures? Who will carry out the checks?
- The preparation of raw and cooked food must be kept separate at all times to prevent cross contamination. Are there separate boards and knives?

Cooking hot food/Cooking to serve cold or to reheat

- Food must be cold within one and a half-hours of cooking so that it can be put in the refrigerator. Can this be achieved?
- If food is to be reheated it must be kept refrigerated until this takes place. The food must then be reheated to 75°C or above. Can this be achieved?
- How will the temperatures be checked and recorded?
General Health & Safety Considerations

**Gas Safety**

All mobile catering units should have an up to date gas safety certificates, which should be available for inspection as this may be requested in order to demonstrate that the gas appliance and installation pipework is maintained in a safe condition.

Cylinders must be located securely on the outside of the vehicle, or within a purpose built housing vented externally.

Cylinders must be sited so as to prevent tampering or vandalism.

All mobile units/stalls using LPG should be provided with appropriate fire extinguishers.

Rubber hosing must be in a suitable condition and not excessively worn or perished, with suitable connections to appliances.

**Electrical installations**

Mobile catering units are required to be maintained in an efficient state in efficient working order, and so far as is reasonably practicable prevent danger. You should therefore request copies of up to date electrical inspection reports.

**Cable Management**

Cables leading to and from food concessions can present trip hazards to pedestrians and may need to be controlled to minimise the potential for accidents to occur.

For further information and guidance please contact:

**Environmental Health & Trading Standards**

Borough Hall, Cauldwell Street, Bedford, MK42 9AP

Tel: (01234) 718099  
Fax: (01234) 718100  
Email: ehadim@bedford.gov.uk
Appendix 6

Recommended Reading

The following publications provide additional information and advice on safety at events:

- **The Event Safety Guide - A Guide To Health, Safety and Welfare at Music and Similar Events**
  (Download free from http://www.hse.gov.uk/pubns/priced/hsg195.pdf)
  
  PLEASE NOTE THAT THIS IS NOW BEEN REWRITTEN AS THE PAID PUBLICATION BELOW
  HOWEVER IT IS STILL INCLUDED HERE AS IT IS USEFULL GUIDANCE. *LEGISLATION MAYBE OUT OF DATE*

- **The Purple Guide to Health, Safety and Welfare at Music and Other Events (Paid Publication)**
  http://www.thepurpleguide.co.uk/

- **A Guide to Organising Safe Fireworks Displays - Bedford Borough Council**

- **Fairgrounds and Amusement Parks - Guidance on Safe Practice**
  (HSE document HSG175)
  (Download free from http://www.hse.gov.uk/pubns/priced/hsg175.pdf)

- **Five Steps to Risk Assessment Health and Safety Executive**
  ISBN: 0717615650 (HSE document INDG163)
  (Download free from http://www.hse.gov.uk/pubns/indg163.pdf)

- **Giving Your Own Firework Display: How to run and fire it safely. Health and Safety Executive**
  (Download free from http://www.hse.gov.uk/pubns/priced/hsg124.pdf)

- **Fire Safety Risk Assessment Small and medium places of assembly**
  ISBN: 978 1 85112 820 4
  (Download free from http://www.communities.gov.uk/documents/fire/pdf/144821.pdf)

- **Fire Safety Risk Assessment Large places of assembly**
  ISBN: 978 1 85112 821 1
  (Download free from http://www.communities.gov.uk/documents/fire/pdf/150955.pdf)

- **Fire Safety Risk Assessment Open air events and venues**
  ISBN: 978 1 85112 823 5

- **Guide to Safety at Sports Grounds The Stationary Office**
  ISBN: 0113000952

- **Managing Crowds Safely - Health and Safety Executive**
  ISBN: 0717611809 (HSE document INDG142)
  (Download free from http://www.hse.gov.uk/pubns/indg142.htm)

- **Electrical Safety for Entertainers**
  (HSE INDG247)

- **BS 7909: 2011 Code of Practice for Temporary Electrical Systems for Entertainment and Related Purposes**

- **Bedfordshire Polices Fees and Charges Handbook:**
  (Download from http://www.bedfordshire.police.uk/access_info/foi/documents/bedfordshire_fees_and_charges.pdf)

- **The Good Practice Safety Guide for small and sporting events taking place on the highway, roads and public places**
Appendix 7

Useful Contacts

Bedford Borough Council
- Borough Hall, Cauldwell Street
  Bedford MK42 9AP
- www.bedford.gov.uk
  Contacts for: Park Hire, Highways, Events Management, Environmental Health (food safety), Trading Standards

Bedfordshire & Luton Fire & Rescue Service
- Southfields Road, Kempston
  Bedford MK42 7NR
- 01234 845000
- www.bedsfire.com

Bedfordshire Police Ops Planning
- Bedfordshire Police Headquarters
  Wobrun Road
  Kempston MK43 9AX
- operationalplanning@bedfordshire.pnn.police.uk

St. John Ambulance
- 0117 953 3880
- www.sja.org.uk

The Health & Safety Executive (HSE)
- www.hse.gov.uk

East of England Ambulance Service NHS Trust
- Hammond Road
  Bedford MK41 0RG
- www.eastamb.nhs.uk
  Contact Resilience Manager (Bedfordshire)

Bedfordshire Police Traffic Management Unit
- Halsey Road
  Kempston, Bedfordshire MK42 8AX
- traffic.management@bedfordshire.pnn.police.uk

British Red Cross
- 0870 170 9110
- www.redcross.org.uk
Finding out more

If you would like further copies or information about the information contained within this document please telephone or write to us at our address below.

01234 718456

Bjorn Hove
Events Management & Project Support Officer
Bedford Borough Council
Borough Hall, Room 401
Cauldwell Street
Bedford
MK42 9AP

bjorn.hove@bedford.gov.uk
www.bedford.gov.uk