



**BEDFORD**  
BOROUGH COUNCIL

## **George Beal House Short Breaks Service**

Providing short breaks for adults with learning disabilities, including people with profound and multiple levels of disability and complex needs



*Adults and Community Services*

## About us

George Beal House is a purpose built fully accessible unit, built in the mid 80's and is situated in a residential area in Kempston, close to the town of Bedford.

The unit comprises of three inter-linking bungalows. Bed occupancy has been revised to accommodate short breaks when people need those most. We therefore operate 8 beds from Monday to Friday and 10 beds at weekends and bank holidays. The Service is also able to respond to emergency situations rising bed usage to 12, subject to agreement by Bedford Adult Learning Disability Team.

## Our aims

“George Beal House aims to offer a comprehensive short break care service to adults who have a range of needs, including individuals with profound multiple disabilities (learning and physical) and additional healthcare needs, providing a flexible and responsive service to the assessed needs of the individual”.

## Services offered at George Beal House

George Beal House offers a wide range of facilities and services.

### These include:

- Knowledgeable and trained staff skilled to work with people with diverse needs in a person centred way.
- Use of tail-lift bus for outings as well as supporting individuals to use public transport
- Complete access inside and outside if you use a wheelchair
- A wide range of activities offered both in house and in the community such as trips out to the theatre, visits to local attractions, use of the Wii games console, arts and crafts, music sessions, attending church services



- Use of a central lounge and also use of specific bungalow lounge
- An assistance system in every corridor, lounge, bathroom and bedroom. This is in case assistance is required and to alert a response in the event of emergencies.
- 24 hour care with a high staffing ratio including on 'on call' sleep in person each night
- Fully accessible bathrooms with manual and hydraulic hoists, hi-lo bath and shower trolley. Adapted toilets with handrails and a spa bath to promote circulation also an enjoyable and relaxing experience.
- All rooms have overhead tracking hoists in place
- All bedrooms have a hi-lo bed or one appropriate to meet your needs with a range of furniture provided. We encourage you to bring in homely belongings to enhance your environment when you use the short stay service.
- Primary nursing support can be arranged on a 'needs led' basis in conjunction with District Nursing Services and support and advice available from Community Learning Disability Nurse Advisors when required.
- Adapted and accessible facilities such as kitchenettes with low level worktops to help individuals to develop independent living skills.



## Quality assurance

At George Beal House we place a strong focus on quality assurance. You can give feedback in a range of ways; during and in preparation for reviews, bungalow meetings, during the service user survey, 1:1 time with staff and carers, advocates, family members, care staff and management observations.

George Beal House is regulated by the Care Quality Commission who carry out regular unannounced inspections of the home. To see the most recent inspection report please ask the shift leader or there is a copy at the entrance. Inspection reports are accessible to you and your family, professionals and all staff members. They are also accessible on the internet by logging onto [www.cqc.org.uk](http://www.cqc.org.uk)

## Eligibility and access

George Beal House provides services for adults with a learning disability from 18 years of age who are eligible for Adults and Community Services and are assessed as needing short term breaks or long term care in a registered care home.

If you or anyone you know would like to use the service or find out more about the support available for people with a learning disability and their carers please contact the Adult Learning Disability Team on **01234 276762**. They can offer you advice on eligibility, the referral process and whether you will have to pay any contribution towards the cost of care.

## Safeguarding adults

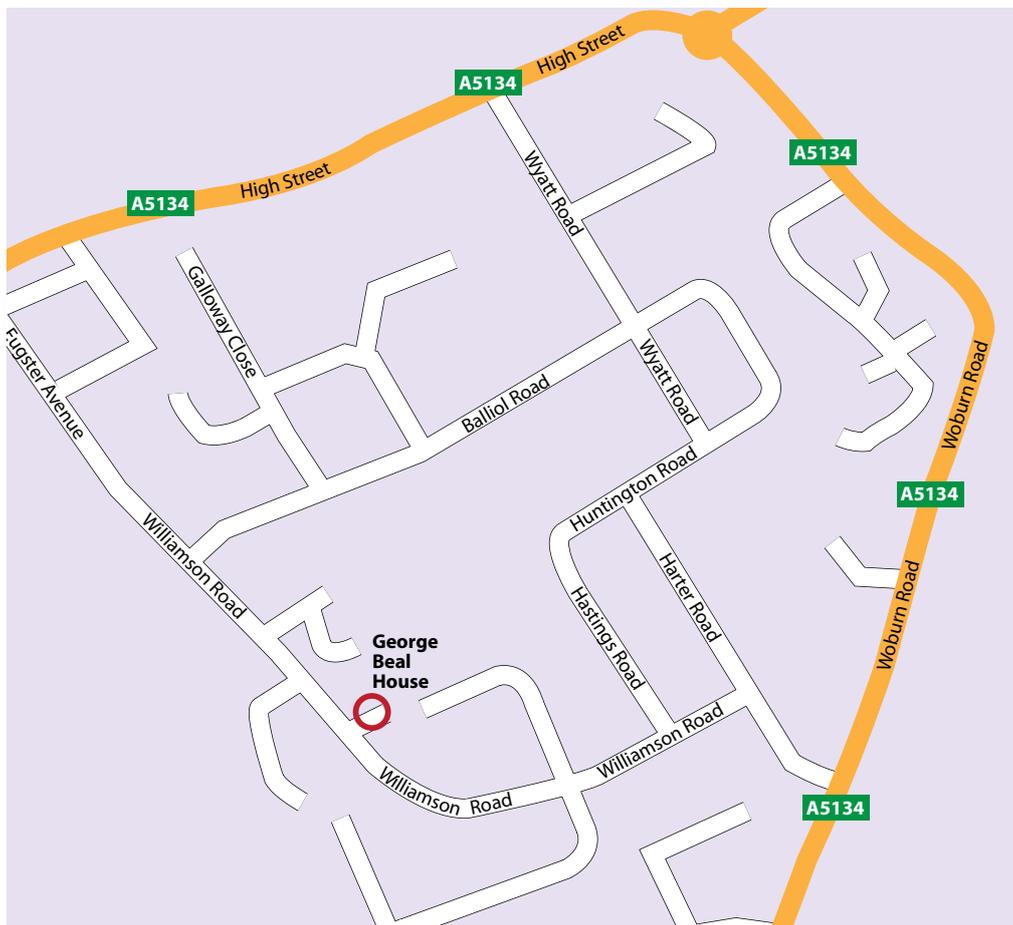
Abuse is mistreatment by any other person that violates your human and civil rights. Bedford Borough Council is committed to safeguarding vulnerable adults from abuse (SOVA). If you are being abused or suspect that someone you know may be the victim of abuse contact Adults and Community Services. Your concerns will be taken seriously and will receive prompt attention.

## Having your say

We would like you to tell us how you think Bedford Borough Council's Adults and Community Services have worked for you and what you think of our services. Our staff will ask for your views throughout your contact with us.

To give us feedback on the service you have received, please speak to the manager or staff at George Beal House or write to us at the address on the back page.

## How to find us



Turn off Woburn Road onto Williamson Road and follow it round, then turn right before the shops and you will see George Beal's gates in front of you - George Beal House is sign posted from Williamson Road.

## Finding out more

If you would like further copies, a large-print copy or information about us and our services, please telephone or write to us at our address below.

Për Informacion

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## Contact George Beal House

 01234 857300

 **George Beal House**  
Off Williamson Road  
Kempston  
Bedfordshire  
MK41 0SS

 georgebealhouse@bedford.gov.uk

## General Enquiries

 01234 267422

 **Adults and Community Services**  
Bedford Borough Council  
Borough Hall  
Cauldwell Street  
Bedford  
MK42 9AP

 care@bedford.gov.uk

**Ask for leaflet  
AS157\_13**