

**Bedford Borough Council – CCTV Control Room**

**Key Performance Indicators - 1st April 19 – 31st March 20**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Indicator Details** | **Apr 19** | **May 19** | **Jun 19** | **July 19** | **Aug 19** | **Sept 19** | **Oct 19** | **Nov 19** | **Dec 19** | **Jan 20** | **Feb 20** | **Mar****20** | **Total** |
| Police requests | 27 | 24 | 34 | 34 | 33 | 19 | 21 | 35 | 41 | 29 | 25 | 39 | **361** |
| Beds Safe – Night Time Economy | 13 | 5 | 35 | 9 | 18 | 11 | 7 | 19 | 16 | 10 | 7 | 8 | **102** |
| Blue Caps – Retail Customer Service | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | **7** |
| Retail Radio – Town Centre Commerce | 19 | 22 | 12 | 20 | 17 | 26 | 23 | 25 | 30 | 18 | 22 | 23 | **257** |
| Bedford Borough Council | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | **3** |
| Fire Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | **1** |
| CCTV Control Room | 54 | 37 | 49 | 69 | 55 | 38 | 42 | 44 | 39 | 81 | 69 | 49 | **626** |
| Parking Services | 1 | 0 | 2 | 1 | 6 | 0 | 3 | 3 | 3 | 2 | 2 | 2 | **25** |
| Arrests – All above sources | 46 | 39 | 46 | 46 | 41 | 23 | 37 | 45 | 47 | 56 | 35 | 42 | **503** |
| Footage Requested | 28 | 39 | 50 | 35 | 41 | 34 | 32 | 31 | 30 | 41 | 40 | 29 | **430** |
| Footage Destroyed – (Requested but not collected) | - | - | - | - | - | - | - | - | - | - | - | - | **22** |
| Footage Awaiting Collection | - | - | - | - | - | - | - | - | - | - | - | - | **67** |

**Indicator Details for the period 1st April 2020 – 31st March 2020**